

Committee Members Present:

Mr. Edward Barlow, Chair
Ms. Mary Wallace
Mr. Carlton Starke
Mrs. Mary T. Kindred
Mr. Daniel Moore

Human Rights Advocate Representation:

Beverly Garnes, Human Rights Manager

Crater LHRC Secretary

Ms. Fabri D. Claiborne

Committee Members Absent:

Ms. Audrey Wood
Ms. Jean Grim

Affiliates Present:

- ✓ *Mr. James Scott III,*
Adult Activity Services
- ✓ *Patricia Tucker*
Agape Unlimited Inc. I, New Beginning, Inc., Phoenix-N-Peace
- ✓ *Mr. Clarence Dilworth,*
Benchmark Residential Services & Dan-Poe-Dil, Inc.
- ✓ *Ms. Peggy Ball,*
DePaul Community Resources
- ✓ *Ms. Serressa Burgess*
John Randolph Medical Center
- ✓ *Ms. Cynthia Batts, Chandra Batts-Stephenson,*
Low Ground Visions, Inc. /Day Support
- ✓ *Ms. Felicia Daniels,*
Progressive Adult Rehabilitation Center, Inc. (P.A.R.C.)
- ✓ *Ms. Jeronica Page,*
Pryor House, High Hopes
- ✓ *Ms. Sandra McCabe, Staff RN*
Southside Regional Hospital Inpatient Services
- ✓ *Dr. Kesha Rawlings*
Southside Regional Hospital Outpatient Services
- ✓ *Mr. Robert Taylor,*
Visions Family Services, Inc.
- ✓ *Ms. Janine Johnson*
T'Lab
- ✓ *Kim Goode, Jason Jackson*
Live 4 Life Inc.
- ✓ *Eugene Brown*
New Hope Youth Services, LLC

Affiliates Present Con't

- ✓ Christopher Brown
JC HomeLife
- ✓ Chris Sexton
Trucare Homes, LLC

Affiliates Absent

- ✓ Family and Youth Service
- ✓ Beatrice Johnson,
Agape Unlimited II

I. Call to Order

A quorum being present, Chair Edward Barlow called the Crater Local Human Rights Committee meeting to order at 5:35pm at Taylor-Starkewood Enterprises 589 S. Crater Road, Petersburg, Virginia.

I. Public Comments:

None

II. Approval of Minutes

A motion was made and seconded to approve the minutes of the Thursday, May 12, 2011 meeting . Ayes: Mrs. Mary T. Kindred

III. Advocate's Comments

Beverly Garnes briefly discussed the new quarterly report forms. The forms will be due during the next Crater LHRC meeting on October 13, 2011. Also, the new Annual Report form will be due January 1, 2012. Mrs. Garnes also discussed the need for a LHRC floater.

Possible "floating" LHRC member: *The Subcommittee continued its discussion of the feasibility of the SHRC temporarily appointing a Code-mandated member from another LHRC to the LHRC without the member. The Subcommittee decided that this is an appropriate solution to ensure consumer and healthcare provider input into hearings, which the Subcommittee considers the most critical function of an LHRC. The Subcommittee recommends a process in which one consumer representative and one healthcare provider representative be identified in each of the Regions, who would be available for temporary assignment to another LHRC to participate in fact-finding hearings. The Subcommittee recommends piloting this in one region, and requests that the Office of Human Rights recommend the region based on the number of vacancies and hearings.* The "floating" LHRC member will be piloted in Region IV.

IV. Financial Report

The financial report was presented by Patricia Tucker. Copies of the financial report were passed to each affiliate and board member present. Expenses as of July 13, 2011 are as follows:

Check #1009 was added back in the account in the amount of \$104.33

Expenses to date:

Fabri Claiborne – Secretary \$150.00

Fabri Claiborne – Reimbursed expenses \$376.77

Ending Balance \$2,461.06

Outstanding Checks:

Check # 1011 \$ 8.87

Check #1020 \$12.41

\$21.28

The account balance to date is \$2,482.34

Mr. Barlow informed the members that the State Human Rights guidelines are now in effect as of July 1, 2011. As a part of the Cooperative Agreement the LHRC members will no longer make a motion to accept the financial report. The affiliates agreed that they would still like to receive a copy of the financial report, but remove the Financial Report from the agenda.

V. Secretarial Report

Ms. Fabri Claiborne reported on the Affiliate Report Log for July 2011. The Affiliate Report Log reports the status of whether reports were submitted On Time, Late or Not Submitted at all.

On Time

Adult Activity Services

Agape' I Unlimited, Inc.

DePaul Community Resources

Family & Youth Services, Inc.

High Hopes

New Beginning

Phoenix-N-Peace, Inc.

Progressive Adult Rehabilitation Center, Inc.

Pryor House

Southside Regional Medical Center – Outpatient

T'Lab, Inc.

Visions Family Services

Report Submission Status Con't

Agape' II Unlimited, Inc.
Benchmark
Dan-Poe-Dil
Low Ground Visions
Southside Regional Medical Center Inpatient
John Randolph Medical Center

Ms. Claiborne also informed the financial secretary the State has approved a mileage increase from 40.51 to \$0.55 effective as of July 1, 2011.

VI. Old Business

At this time Mr. Barlow gave a brief overview to clarify and address any questions in regards to the Cooperative Agreement and By-laws. The State Human Rights guidelines were effective as of July 1, 2011. Mr. Barlow wanted to ensure that all affiliates have reviewed, signed and submitted the cooperative agreement.

Vision Family Services submitted a clothing inventory that was due to an incident that occurred on April 4, 2011.

VII. New Business

Request for Affiliation

- New Hope Youth Services; Presenter Eugene Brown
- JC Home Life, Inc.; Presenter Christopher Brown
- TruCare Homes; Presenter Chris Sexton

The committee heard the requests for affiliation from the representatives of New Hope Youth Services, JC Home Life, Inc, TruCare Homes and following random questions. Ms. Claiborne will email any of the necessary documents.

A motion was made by Daniel Moore to accept the requests for affiliation for New Hope Youth Services and seconded by Carlton Starke.

A motion was made by Carlton Starke to accept the request for affiliation for TruCare Homes and seconded by Daniel Moore.

A motion was made by Mary Wallace to accept the request for affiliation for JC Home Life and seconded by Mary Kindred.

VIII. Event Report Statistics

Reports from each provider on events occurring during the reporting period of April – June 2011.

- a) **Adult Activity Services -**

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No program changes or activity to report.

The follow up to the April 13, 2011 incident that was reported during the May 12 2011 CLHRC meeting: Executive Director met with Ms. Hawthorne/Adult Protective Services Worker with Greenville/Emporia Department of Social Services on June 20, 2011. They were notified that there was a lack of evidence to support the allegation and the Social Services' final disposition for the case is unfounded complaint. The necessary people were notified to inform them of the case disposition. To date the client will not be returning for services.

b) **Agape Unlimited I**

No activity or changes to report.

The individual did not want to complete chores assigned to her. She stated she did not feel like it and walked away. The DSP continued working with the others. The female client began banging on the door and glass panels in the door. When she picked up the fire extinguisher as if to bang on the door, the DSP intervened attempting to retrieve the extinguisher. She threw it; the DSP followed her trying to get her to calm down. She tore the shirt of the DSP and she became physically aggressive, by taking pictures from the wall. The administrative team attempted to verbally calm her down and redirected her to clean up. The individual was restrained for 15 minutes. After 45 minutes she calmed down and apologized.

c) **Agape Unlimited II**

No activity or changes to report.

d) **Benchmark Residential Services**

No program changes.

On May 4, 2011, Mr. Dilworth was contacted by Beverly Garnes in reference to an allegation of abuse. The allegation stems from April 24, 2011 when a client was expecting to go home, but realized he would be leaving that day. The individual became upset and began hitting himself and fell into a bush. A staff member made sure to notify the mother of the client. The client was taken home to visit his mother on April 25, 2011 and was later returned to the group home. Upon his return the mother did not state any bruises being noticed. On April 30, 2011 a representative from the Dinwiddie County Department of Social Services/Adult Protective Services came to the group home and spoke with the client and residential staff on duty. It was at that time the home became aware of the allegation of abuse. An investigation began. No evidence was discovered. The mother was interviewed on May 4, 2011. She stated she noticed marks on the client's body, a shoe print on the side of his stomach and a clothes rack mark below his neck. She recalled the client hit his van driver and was concerned that the driver could have caused the bruises. When she asked who did it, the client responded with the teacher did it. The client was interviewed that same

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day and stated the bumble bee did it. In conclusion there was insufficient evident to suggest that someone at the group home caused the bruises. They are still awaiting the external investigation from the Dinwiddie County Adult Protective Services

On June 1, 2011 an individual had a laceration under is his right eye. He told staff members he fell into the door. The cut was treated with topical cream and a band –aid. The individual was later picking with the area. He was later taken to the emergency room of Southside Regional Medical Center, where he received five stitches and instructed to use an ice pack periodically to keep swelling down. An investigation took place on June 2, 2011. It was concluded that the incident was accidentally self inflicted. There was no allegation of abuse or neglect.

Carson House

e) **Dan-Poe-Dil**

Wedgewood House

No activity or changes to report

Church Road House

No activity or changes to report.

f) **DePaul Community Resources**

No Activity to report.

Two new homes with two new placements.

Two employees hired

One employee resigned

g) **Family and Youth Services** - Absent

No activity or changes to report

No consumers yet in the program

h) **High Hopes**

No activity or changes to report

i) **John Randolph Medical Center** – Report Submitted On Time

Incident occurred on May 10, 2011. A female was admitted due to an altercation with a neighbor. The female became upset because the medication that was administered to her was making her sick. There was a court order to treat the patient and she was monitored for signs of any reaction. She later stated she did not have a reaction, but had dry mouth. She was given hard candy.

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- j) **Live 4 Life, Inc.** - Report submitted on time.

No activity or changes to report

In final stages of licensing.

- k) **Low Ground Visions, Inc.**

Residential Service

Three consumers admitted to the hospital for health reasons.

One employee fired

One employee hired

Day Support:

No activity to report.

- l) **New Beginning, Inc.**

No allegations or program changes to report.

Emergency room visit on May 18, 2011 – John Randolph Medical Center. The individual was unresponsive for personal care. The emergency crew arrived and shortly after their arrival, the individual woke up and began talking. The individual was taken to the emergency room to be checked out. An IV was administered. Tests were run and came back negative. The physician instructed staff to ensure medication is accurately given. The symptoms may have been from extra medication. In reviewing his medication, meds are given via a peg tube and were not given the morning of the incident. The incident was discussed with his primary care physician on May 26, 2011.

Emergency Room visit on June 12, 2011 – John Randolph Medical Center: During personal care, individual was observed to have an itch and a rash on his left inner thigh. The individual had been scratching and broke the skin. The area was cleaned with antiseptic was and Neosporin ointment and was taken to the emergency room. He was diagnosed with Dermatitis. A prescription of Hydroxyine, Cephalexin and Nystatin-Thiamcianlone was prescribed.

Hospitalization on June 6, 2011 – John Randolph Medical Center- Individual was to seen per Dr. Durrani for toenail which appeared to be coming off of the middle toe of the right foot. He was admitted for cellulitis of the right foot. The family was informed.

- m) **Phoenix-N-Peace, Inc.**

An incident of elopement took place on June 17, 2011. After the individual had a conversation with Ms. Evans and Ms. Newby, he left the premises and refused to return upon the request of DSP. The premises were searched and the police notified. On his own, the individual later returned to the group home around 10:15pm.

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Program Changes:

P-N-P HOPE Intensive Home Services

One employee hired

One resignation

HOPE Intensive Home:

Two new individuals

Two individual discharged

P-N-P Day Support Services

Six employees hired

0 employees transferred

One employee resigned

0 employee terminated

Four new admissions

0 individuals transferred

One individual discharged

Residential

Four employees hired

One employee transferred

One employee resigned

One employee terminated

Residential Services:

Six employees hired

Three employees resigned

Three employees terminated

Three new admissions

One individual transferred

- n) **Progressive Adult Rehabilitation Center, Inc. (P.A.R.C.)** – Report submitted On Time

P.A.R.C Osage House

No activity to report

Two staff members resigned

One staff member terminated

Three staff members were hired

P.A.R.C Day Support

No activity or changes to report

P.A.R.C. Day Support Program

No activity or changes to report

P.A.R.C Supported Living Services
No Activity or Changes to Report

- o) **Pryor House** – Report submitted on time
No Activities or Changes to report.

p) **Southside Regional Medical Center, Inpatient Services**

On May 20, 2011 - Female patient entered the room of a male patient with a request of sex. Patient found on bed without clothes on. Pregnancy test was negative. Medication to stop next day pregnancy and birth control was refused by the individual.

On May 10, 2011, a 20 year old female was placed in seclusion for one hour when she became combative when transferred to psych services after being cleared from ICU for Xanax overdose. Patient regained control and calmed down and later was placed in a safe environment.

On May 10, 2011, an 18 year old female, was placed in seclusion for 2 hours 10 minutes total. She became threatening and combative when her cup and straw were taken from her. The patient is MR. She began hitting herself, the window and threatened some staff members.

On May 14, 2011, an 18 year old female, was placed in seclusion for three hours total. She became agitated because the med administrator woke her from her sleep. She began cursing, threatening staff. She was directed to walk to a quiet room for time out, but started hitting faced repeatedly.

q) **Southside Regional Medical Center, Inpatient Services Con't**

On May 17, 2011, a 22 year old female, was placed in seclusion for three hours 15 minutes total. Patient was found in a male patients room undressed in a sexual position. Staff asked her to leave the room and she became very combative.

On May 22, 2011, a 30 year old male was placed in seclusion for seven hours 30 minutes total. He became agitated when asked to stay away from exit door of psych unit. He was attempted and nearly escaped. Began fighting staff.

On May 31, 2011, a 25 year old female was placed in seclusion for 14 hours 45 minutes total. She became angry for no apparent reason. She began throwing chairs, cursed staff and attacked staff physically. Patient is mentally challenged and required 4pt restraints after redirection, meds, and seclusion for out of control behavior.

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- r) **Southside Regional Medical Center Outpatient Services** – On Time
No Activities to report.

Due to a decrease in patient census, Dr. Sunny Hong, Licensed Clinical Psychologist, was transferred to the Inpatient Psychiatric Unit from the Partial Hospitalization Program.

Inpatient Recreational Therapist are continuing to rotate through the Partial Hospitalization Program to allow for cover of staff vacation time and cross-training between the Inpatient and Partial Hospitalization Programs

- s) **T'LAB, Inc.**.. – Report submitted on time
No activity or changes to report.

- t) **Visions Family Services** - Report submitted on time

a. **Residential**

Two allegations

On May 24, 2011 at 7:26pm a female client reported to staff that she had swallowed a razor earlier that morning before leaving for day support. At no point during the day did she express any pain or discomfort. She also attended a field trip to the Norfolk Zoological Park. Around 5:00pm, she stated she did not want dinner because she did not feel well, she didn't like the home and wanted to go to the hospital until they found a place for her. The house coordinator was contacted and stated there was no need for her to be taken to the hospital. The client later claimed she had swallowed a razor and was throwing up blood. 911 was called and she was transported to Southside Regional Medical Center. It was determined that she had swallowed a foreign object. The physician advised the staff the she would be better cared at MCV. She was transported to MCV and admitted. Michael Nichols went to interview the client the next day and also spoke with the physician. The physician stated the object was in the lower bowel and stated with luck the object will pass with a bowel movement in the next few days. On May 30, 2011 an EGD procedure was done to remove the object. She was discharged on June 1, 2011. The necessary people were notified of the incident. After interviews, there was evidence to support the allegation made. Therefore, neglect was substantiated. All required parties were notified of the conclusion and their right to appeal on June 9, 2011.

On May 23, 2011, a client had a conversation with the father of one of his housemates and the father allegedly called the client a "Nigger". This led the client to having a verbal confrontation with the father. The staff was able to calm the client down. The necessary people were contacted. In conclusion, there was evidence to support the allegation made and abuse was substantiated.

No changes to program

Petersburg Community Integration Services
No activity or program changes

Intensive In-Home
No activity or program changes.

Therapeutic Day Treatment
No activity or program changes

IX. Announcements / Updates

The October 13 , 2011 meeting will be held at Starkewood Counseling Services, 589 S. Crater Road, Petersburg, VA. Ms. Claiborne announced that this would be her last meeting to the disappointment of the LHRC members, advocate and affiliates.

X. Other Actions

XI. Adjournment

There being no further business, the meeting was adjourned at 7:45 pm. The next regular scheduled meeting will be held Thursday, October 13, 2011 at 5:30 pm.

Edward W. Barlow, Chair

(Date)